



PATRON GAMING DISPUTE FORM

Date of event: ____/____/____ Time of event: ____ (am / pm)

Amount Disputed: _____ Player Card #: _____

Your Name: _____ (Last) (First) (Middle)

Home Address: _____ (City) (State) (Zip Code)

Contact Number: (____) _____ Business Telephone: (____) _____

Casino Employee/s or Witness/s Involved (Include name, address & telephone number):

Location: (Describe in as much detail as possible where you were gaming when the event took place. If known, list the exact slot machine number, table game number or location and type of gaming; or describe the machine or type of gaming and its location as best as you can):

Summary of event (Describe in detail the events to the best of your knowledge. Use additional pages if necessary):

Summary of Response of Casino Personnel on day of event:

Administrative Procedure Pertaining to Patron Disputes:
A Patron Dispute is a disagreement between a patron and the Gaming Operation over the play or operation of a game. All Patron Disputes must be reported to the Gaming Operation within no more than 6 days of occurrence. The Gaming Operation will then investigate and provide to the patron a written determination, if any, within 14 days of said occurrence. If the patron is dissatisfied with the Gaming Operation's determination, then the patron may request resolution of the Patron Dispute by the CICC Gaming Commission within 21 days of its occurrence by delivering a notice of such request to the CICC, ATTN: CICC Gaming Commission, at., 3730 Highway 45 Colusa, CA 95932. Such notice must be delivered by certified mail, overnight mail, or personal delivery and a written receipt of delivery must be obtained. The decision of the Gaming Commission shall be final and not otherwise appealable.

Patron Signature: _____ Date: _____

Upon request, Patron will be furnished a copy of this completed Form by the Casino.
The following to be completed by the Casino employee to whom the Patron submits this Form:
Date Received: _____ Signature and Badge Number: _____

For Internal Use Only:
Manager Signature and Badge Number: _____ Date Received: _____